

# JONATHAN D. SMITH

Licensed Security Guard

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## CONTACT

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## LANGUAGES

English Native

French Advanced

## SKILLS

Physical fitness

Communication skills

Critical thinking

## EXPERIENCE

Lead security guard

2020 - 2024

### King's Jewelers

- Trained a 10-person team, reducing security incidents by 40%.
- Implemented new security protocols, significantly reducing thefts.
- Coordinated with law enforcement for improved emergency response.
- Conducted risk assessments, introducing cutting-edge security tech.

Event security specialist

2016 - 2020

### House of Rock

- Managed security for 200+ events, ensuring attendee and staff safety.
- Implemented crowd control strategies, preventing disturbances.
- Ensured compliance with safety regulations, reducing legal liabilities.
- Resolved incidents professionally, maintaining a positive atmosphere.

Retail protection specialist

2014 - 2016

### Electronics Galore

- Monitored surveillance, leading to a 30% decrease in shrinkage.
- Trained staff on security awareness and enhancing loss prevention.
- Managed inventory control measures, reducing inventory discrepancies.
- Handled customer disputes, effectively de-escalating situations.

## EDUCATION

Completion: Exam Ready Guard Training (With CPR)  
Ontario Security License

2013 - 2014

Diploma

Neighbourhood Secondary School

2011 - 2013